



## General Terms and Conditions

Please read carefully the following terms and conditions. The clauses set forth in this document constitute a contract between *Au Refuge du Vieux Loup de Mer, Inc.*, and the party whose name appears on the reservation (hereinafter referred to as “the Guest”).

### **Reservation, Initial Deposit, Final Payment**

For all reservations an Initial Deposit will be required in the amount of 50% of the Total, including applicable taxes (Lodging Tax, plus Federal and Provincial Taxes). The Final Payment is due at the time of the Guest’s arrival at the beginning of the Rental Period.

### **Confirmation of Reservation and Method of Payment**

The Guest’s reservation will be confirmed at the time that authorization for payment is received from the credit card company (Visa or MasterCard accepted). If the Guest prefers to pay by check, their reservation will be confirmed upon notification that the payment has deposited in our account.

### **Late Reservation Policy**

If the Guest’s reservation is made less than ten (10) days before the beginning of the Rental Period, it is required that the Total Rental Fee be paid in full, either by credit card or in cash.

### **Cancellation fifteen (15) days or more before the Arrival Date**

In the event that the Guest cancels their reservation for a portion, or for all of the Rental Period, for any reason whatsoever, and notification of cancellation is received 15 days or more prior to the beginning of the Rental Period, *Au Refuge du Vieux Loup de Mer, Inc.*, reserves the right to retain 50% of the Initial Deposit; the balance of the Initial Deposit will be refunded to The Guest.

### **Cancellation less than fifteen (15) days before the Arrival Date**

In the event that Guest cancels their reservation for a portion, or for all of the Rental Period, for any reason whatsoever, and notification of cancellation is received less than 15 days prior to the beginning of the Rental Period, *Au Refuge du Vieux Loup de Mer, Inc.*, reserves the right to retain the entire Initial Deposit.

### **Change to Reservation**

The Guest may make changes to their reservation at no additional charge provided that said changes are made fifteen (15) days or more before the Arrival Date. Changes to a reservation that are requested less than fifteen (15) days before the Arrival Date will be handled in the same manner as a cancellation less than fifteen (15) days, as set forth in the preceding paragraph.

*Au Refuge du Vieux Loup de Mer, Inc.*, assumes no responsibility for Cancellations or changes to Reservations resulting from environmental conditions (weather, road conditions, natural disasters, forest fires, floods, or the like).

### **Respect for the Premises**

The Guest is responsible for leaving the premises in a neat and orderly condition. *Au Refuge du Vieux Loup de Mer* reserves the right to claim a monetary reimbursement from the Guest for damages to the premises that occur during the Guest's Rental Period, or for items found to be missing from the premises at the time of the Guest's departure.

### **Conformity to the Maximum Number of Occupants in the Rental Unit**

It is the responsibility of the Guest to ensure that the maximum number of occupants in their Rental Unit is not exceeded. In the event that the maximum number of occupants is exceeded, *Au Refuge du Vieux Loup de Mer, Inc.*, reserves the right to terminate the Rental Period without reimbursement to the Guest. *Au Refuge du Vieux Loup de Mer, Inc.*, may, at their option, modify the accommodations in the Rental Unit to allow for additional occupants; however, a fee will be charged for each additional occupant.

### **Policy Regarding Pets**

*Au Refuge du Vieux Loup de Mer, Inc.*, does not permit pets of any kind, either within the Rental Units or upon the grounds of the premises.

### **Loss or Theft**

*Au Refuge du Vieux Loup de Mer, Inc.* assumes no responsibility for loss or theft of the Guests' personal items from the premises during the Rental Period.

### **Curfew**

In order to offer our guests a peaceful and tranquil atmosphere, we ask that all outdoor activities be curtailed after 10:00 PM.

### **Validity of Contract**

The validity of these Terms and Conditions will expire on December 31st, 2020; they may be modified at any time without prior notice.

The Guest acknowledges that they have read and understood these terms and conditions, and agrees to abide by them. If such is not the case, please notify *Au Refuge du Vieux Loup de Mer, Inc.* upon receipt of this document.